



Travel

Notifications

Updated March 24, 2020

Dear Valued Customer,

As we're sure you are aware, COVID-19 (novel coronavirus) is impacting the travel industry, and many of you, our clients have questions about both existing and future travel plans.

First and foremost, the fact that you are working with one of our professional travel advisors means you are in the best possible position. Our number one priority is to ensure you are taken care of before, during and after your travels. We are your advocates, and we are here to help you make travel decisions best suited to your personal needs, both now and in the future.

As you've most likely seen, there is an endless amount of coronavirus news circulating, making it easy for misperceptions and rumors to surface. We rely on a number of reliable sources for accurate information, and we'd like to share them with you:

- [World Health Organization \(WHO\)](#)
- [U.S. State Department](#)
- [Canadian State Department](#)
- [CDC](#)
- [ASTA](#)
- [ACTA](#)
- [ACTA \(French\)](#)
- [CLIA](#)

As mentioned above, our number one priority is making sure you, our client, are fully supported in your travel decisions. Our partnership with [Ensemble Travel Group](#) provides significant value in helping us do so. With thousands of partnerships throughout the world, Ensemble is in constant communication with industry leaders and receives regular updates from a local perspective. This helps our travel advisors help you to make educated and informed decisions regarding your travel plans.

At the end of the day, we're confident the travel industry will be back to normal in due time. But for the time being, we recommend seeking out the facts, washing your hands, and turning to us, your travel advisors, for guidance.

If you have any questions or concerns, please contact our team. We are constantly monitoring the situation, and we have your absolute best interest in mind.

Sincerely,

Mike & Donna Wilkinson
Owners

Temporary Office Hours

Sue Smith Vacations – North Little Rock

8:30 a.m. – 3:00 p.m. (Monday-Thursday)

8:30 a.m.- 12:00 Noon Friday-By Appointment Only

Vacation Valet – Hot Springs Village

10:00 a.m. – 2:00 p.m. (closed Friday)

Agents are working from home, making us available even after hours.

501-771-0987

1-800-888-7117

United States Level 4 – Travel Ban Advisory

[Covid-19 Travel Ban](#)

Cruise Lines - Ocean

Ama Waterways

[AMA Waterways COVID-19](#)

Carnival

[Carnival COVID-19](#)

Crystal

[Crystal Cruises COVID-19](#)

Disney Cruise Line

[Disney Cruise Line COVID-19](#)

Holland America

[Holland America COVID-19](#)

Norwegian Cruise Line

[NCO Covid-19](#)

Oceania

[Oceania COVID-19](#)

Princess/Cunard

[Princess COVIC-19](#)

Regent

[Regent Seven Seas COVID-19](#)

Royal Caribbean/Azmara/Celebrity

[Royal Azmara Celebrity COVID-19](#)

Virgin Voyages

[Virgin Voyages COVID-19](#)

Uniworld Cruises

[Uniworld Cruises COVID-19](#)

Viking Cruise Lines

[Viking Cruises COVID-19](#)

Cruise Lines - River

Adventures by Disney

[Adventures by Disney COVID-19](#)

American Cruise Lines

[American Cruise Line COVID-19](#)

Theme Parks

Walt Disney World

[WDW COVID-19](#)

Disneyland

[Disneyland COVID-19](#)

Universal Studios Florida

[Universal Studios FL COVID-19](#)

Airlines

American Airlines

[AA COVID-19](#)

Delta Airlines

[DL COVID-19](#)

Southwest Airlines

[SWA COVID-19](#)

United Airlines

[UA COVID-19](#)

Air Tahiti Nui

[Air Tahiti Nui COVID-19](#)

KLM Airways

[KLM AIRWAYS COVID-19](#)

Tour Operators

Apple Vacations

[Apple Vacations Travel Alerts](#)

Delta Vacations

[Delta Vacations Waiver](#)

Funjet

[Funjet Corona FAQ](#)

Southwest Vacations

[Southwest Vacations Corona Updates](#)

Trafalgar

[Trafalgar - COVID-19](#)

United Vacations

[United Vacations Corona FAQ](#)

Vacation Express

[Vacation Express COVID19](#)

Resorts

AM Resorts (Zoetry, Breathless, Secrets, Now, Dreams, Reflect, Sunscape)

[AMResorts COVID-19](#)

Palace Resorts

[Palace Resorts - COVID-19](#)

Sandals / Beaches

[Sandals Beaches Corona Virus](#)

Other Helpful Links

Arkansas Department of Health

[ADH COVID-19](#)